

We open doors to overcome and prevent homelessness. We accomplish our mission through our core programs: supportive services, job readiness, and public policy advocacy.



In 2018-19, through the faithful dedication and work of Central OAC's staff and 3,894 volunteer hours, 14,220 services were provided to 4,168 unduplicated guests.





### CENTRAL OUTREACH AND ADVOCACY CENTER

Opening Doors Out of Homelessness

# 2018-19 Annual Report

Fiscal year ending June 30, 2019. Audited financials will be available later in 2019.

### **Program Highlights**

- Security Guard training is now an option within our Main Frame Job Readiness Program for those interested in this career path. 20 students enrolled and 10 graduated in the past year.
- Chattrelle Gillyard and Ahren Cassinari-Foster attended Mental Health 101 training to better offer support for our guests who have complicated diagnoses.
- We currently serve as a site for an Atlanta Continuum of Care staff
  member to conduct the survey (VI-SPDAT) that helps place people
  in a queue for housing.
- Through partnerships with Community Friendship and Street to Home, 192 people were able to begin the housing process.
- Brenna Lakeson spoke at a press conference on Central OAC's behalf this year, asking the Department of Driver Services to expand
  the number of acceptable documents for obtaining Georgia State ID.
  An expanded list would greatly benefit our guests.
- Under Mark Smith's (Thursday art volunteer) leadership, a mural
  was designed and completed in our lobby, making the space more
  welcoming and peaceful for guests, volunteers, and staff.









### **Staff Updates**



Chattrelle Gillyard joined the Central OAC team in January 2019 as our Program Director. Chattrelle is a Licensed Master Social Worker originally from Tallahassee, FL. She came to us with good experience working with the population we serve on a daily basis.

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### **Services**

## We provided the following services:

- 1,246 Birth Certificates
- 1,619 State IDs
- 867 Assists with Social Security Numbers
- 1,096 Homeless Verification Letters
- 270 Pairs of Reading Glasses
- 659 Medical Referrals
- 1,541 Hygiene Kits

## Through partnerships with other agencies we assisted with:

- 1,533 Food Stamp Applications
- 82 Social Security
   Disability Insurance
   Applications
- 91 Eye Exams/ Prescription Glasses
- 72 Mercy Care Vision Referrals
- 106 TB Tests

### Through the Main Frame Job Readiness Program:

- 57 Enrolled
- 36 Graduated
- 25 Found Employment
- 69% Employment Rate

### Main Frame Graduate Ouotes:

"You will leave with a can do and will do attitude" — Daniels

"A good place to restart a career." —Jackson

"The greatest investment one can make is in yourself, and it starts with the Main Frame." —Wilson

### **Two Successful Fundraisers in 2018-19**



**Central ArtWorks**Dragon Army
November 2018

**Cheers for Change**Sweetwater Brewery
April 2019



### **Point in Time Count**

The annual Point in Time Count identifies people who were experiencing homelessness on one particular night in January each year. The information and data collected provides a snapshot of what the homeless population looks like in the downtown Atlanta community. Below are numbers from the previous five years in Atlanta.

The PIT count is important to include in our annual report because it affects the work we do. We are often the beginning point for someone moving out of homelessness, so knowing these numbers influences our every day programs.

YEAR	SHELTERED	UNSHELTERED	<u>TOTAL</u>
2015	3280	1037	4317
2016	3225	838	4063
2017	2891	681	3572
2018	2336	740	3076
2019	2498	719	3217

If you are interested in reading the full report, click on this link: 2019 PIT Count.

#### **Statement of Financial Position**

Overall, 2018-19 was a positive year programmatically and financially. We ended June 2019 in a positive financial position with a net gain of \$97,998. Foundations provided \$188K which included a one time amount of \$95K from the Penny Hill Fund. This additional funding allowed us to add the security guard training to our job readiness program. We were again awarded funding through Fulton County (\$75K). We received half of this amount during this fiscal year and will receive the remaining half in FY19-20. Our fundraising events raised \$55K. Individual donations (\$60K) were slightly down this year and will be one area that we strive to increase in this next fiscal year. Board Member giving was strong (\$23K). We do not have a specific amount that Board members are required to give, but we do require all Board members to contribute, and we were successful in that ask. Corporate giving was up this year (\$15K), but is still lower than ideal.

Total unaudited income of \$738,389 (with in-kind donations \$189,386).